# CASCO BAY ISLAND TRANSIT DISTRICT TERMS AND CONDITIONS

CASCO BAY ISLAND TRANSIT DISTRICT ("CBITD," "we," or "us") is committed to providing a pleasant website experience and maintaining the privacy of those who visit <u>www.cascobaylines.com</u> (collectively, the "Site"). Users of the Site are referred to as "visitors," or "you."

By using this website you accept all terms & conditions stated herein.

### Use of the Site

Subject to these Terms and Conditions, you may view this Site and download or make limited printouts of text, images, graphics, and other materials on this Site ("Site Content") only for your personal, noncommercial, informational use.

CBITD reserves all rights in Site Content not expressly granted. Your limited permission to use and access this Site is immediately and automatically revoked if you violate any of these Terms and Conditions.

# **Tickets Purchased**

By purchasing tickets online, you agree to the following terms and conditions:

- When purchasing tickets, your information will be routed to our online ticketing service provider (the "Ticketing Provider"). The Ticketing Provider may collect certain data, including without limitation your name, contact information, email address, postcode, credit or debit card number, CVV number, and expiration date, in order to provide tickets to you. Such information shall be collected and used in accordance with the Ticketing Provider's privacy policies and terms and conditions. The Ticketing Provider uses secure encryption algorithms to protect sensitive data, which encrypt all information you input before it is sent, and all of the information the Ticketing Provider collects is protected against unauthorized access. *Please refer to the Ticketing Provider's website for further information*.
- CBITD does not collect credit card information. CBITD EXPRESSLY DISCLAIMS ANY AND ALL LIABILITY FOR THE USE, LOSS, THEFT, OR OTHER MISUSE OF YOUR CREDIT CARD INFORMATION. YOU AGREE TO INDEMNIFY AND HOLD CBITD HARMLESS FROM ANY AND ALL LOSSES, EXPENSES, AND DAMAGES (INCLUDING, WITHOUT LIMITATION, REASONABLE ATTORNEY FEES), WHETHER YOUR OWN OR THOSE OF THIRD PARTIES, ARISING FROM OR RELATING TO THE USE, LOSS, THEFT, OR MISUSE OF YOUR CREDIT CARD INFORMATION.
- While we try to maintain accurate information on our Site, rates and schedules are subject to change, which changes may not be reflected on our Site. We shall not be obligated to notify you of any such changes except as may be required by applicable law, and we shall not be liable for any damage(s) to passengers, cargo, or cargo owners resulting from such changes.
- Each fare shall be deemed to be earned when paid or at the time of embarkation and shall not be refundable except in strict accordance with CBITD's Ticket Expiration and Refund Policy.
- Tickets have no cash value.
- The size of carry-on luggage and other items is limited. See our site for further details.
- ABSOLUTELY NO CONTROLLED SUBSTANCES ARE ALLOWED ON OUR VESSELS.

- No weapons of any type may only be brought aboard except in strict compliance with our Weapons Policy.
- Tickets may be subject to additional policies posted on our Site, at the CBITD ferry terminal, and aboard CBITD vessels.
- We reserve the right to charge you the cost of rectifying any damage to our property, including our vessels, caused by your negligent, reckless, or intentional act.
- You assume all risk of loss of property or injury to the person, including injuries resulting in death, caused by or incidental to dangers of navigation or fault in the management of the vessel, notwithstanding that such dangers or fault resulted from our negligence or that of our employees or agents. To the fullest extent permitted by law, you hereby release us and hold us harmless from any liability whatsoever for any and all such claims and damages associated therewith.
- Without limiting the foregoing, you agree that no suit or claim for loss or damage to property or injury to persons may be made after one (1) year from the date of such loss, damage, or injury. You agree that any such suit or claim will only be filed and litigated in the United States District Court for the District of Maine in Portland, Maine.
- The invalidity of any other paragraph, clause, or provision of these terms and conditions shall not effect or invalidate any other paragraph, clause, or provisions hereof.

# **Visitor Information**

From time to time we may ask to collect certain information from a Site visitor. Such information collected may be used in accordance with our Privacy Policy.

# Site Content and Information

Although we strive to provide the latest developments and updated information on the Site, we do not warrant the accuracy, effectiveness, or suitability of any Site Content. You assume full responsibility and all risks arising from your use of and access to the Site. The Site Content is presented "AS IS" with all faults, and may include technical inaccuracies or typographical errors. We reserve the right to make additions, deletions, or modifications to the Site Content and information at any time without any prior notification.

To the fullest extent permitted by law, CBITD:

- excludes all representations and warranties relating to this Site and the Site Content which is or may be provided by any affiliates or any other third party, including in relation to any inaccuracies or omissions; and
- excludes all liability for damages arising out of or in connection with your use of this Site. This
  includes, without limitation, direct loss, loss of business or profits (whether or not the loss of
  such profits was foreseeable, arose in the normal course of things or you have advised CBITD of
  the possibility of such potential loss), damage caused to your computer, computer software,
  systems and programs and the data thereon or any other direct or indirect, consequential and
  incidental damages.

CBITD reserves the right, in its sole discretion and without any obligation, to modify or correct any errors or omissions in any portion of the Site. If you are concerned about how your information is used, you should check back to the Site periodically.

### Links

CBITD may provide links to other websites. CBITD is not responsible for the terms & conditions or privacy practices of such other websites. Site visitors are encouraged to be aware when they leave the Site and to read the terms and conditions or privacy statements of each and every website that collects personally identifiable information.

# Intellectual Property Rights in This Website and Its Content

CBITD owns intellectual property rights in its trademarks and service (including, without limitation, CASCO BAY ISLAND TRANSIT DISTRICT and CASCO BAY LINES), logos, designs, patents, trade secrets, copyrights, trade dress, and other proprietary information of CBITD or its affiliated companies, licensors, and partners (collectively referred to as the "IP"). Some Site Content may be contributed by third parties other than CBITD, its agents, employees, or contractors, and such "Third Party Content" appearing on the Site is licensed to CBITD for inclusion on the Site, but owned by the author or creator. All Site Content other than Third Party Content is included within the scope of IP, and is protected by state, federal, and international law, including, without limitation, United States copyright, patent, and trademark laws, as well as by licensing agreements or other proprietary rights. Any permitted download or reproduction of Site Content: (1) must retain all accompanying copyright, trademark, patent, and other proprietary notices; and (2) must not be modified in any way. You agree not to sell, license, rent, modify, distribute, copy, reproduce, transmit, publicly display, publish, adapt, edit, create derivative works, or create a compilation or database from any of the Site Content without the prior written authorization of CBITD. Title to our intellectual property, this Site, and the Site Content remains with CBITD and/or its licensors, and all rights not expressly granted are reserved.

No use of the IP shown or disclosed on this Site may be made without the prior written authorization of CBITD, except to identify the products or services of CBITD. This Agreement does not grant you any right, title, or interest in these marks or any of the IP. If you wish to request written permission to use any of the IP or Site Content in a manner that is not expressly authorized herein, or to file a notice of claim of copyright infringement on or regarding this Site, please contact us at the address set forth below.

#### **Digital Millennium Copyright Act Notice**

CBITD respects the intellectual property rights of others. We reserve the right, in appropriate circumstances and within our sole discretion, to terminate the access of visitors or clients who infringe the copyright or intellectual property rights of CBITD or others through use of or access to the Site. If you believe that your work has been copied and is accessible at this Site in a way that constitutes copyright infringement, or that this Site contains links or other references to another online location that contains material or activity that infringes your copyright rights, you may notify us by providing us (at the address set forth herein) with the information required by the U.S. Online Copyright Infringement Liability Limitation Act of the U.S. Digital Millennium Copyright Act (the "Digital Millennium Copyright Act"), 17 U.S.C. § 512, et seq.

# Limited Permission to Provide a Link to Our Website From Other Websites

Commercial and other websites may include a link to the Site provided that the link complies with all of the following:

- The link must lead directly to our home page, unless we agree in writing that the link may lead to another page;
- The link must not frame any of our Site content;
- The link must state that it leads to the website of "Casco Bay Lines" or "Casco Bay Island Transit District"; and
- The link and the linking website must not falsely represent or suggest any relationship between the linking website or the linking sponsor's products and CBITD (including, without limitation, suggestions of affiliation or endorsement), unless such a relationship exists and the statement describing the relationship has been expressly approved in advance by CBITD.

We reserve the right to revoke any granted limited license to use or publish specific links at any time. If we revoke this license, you agree to immediately remove all links and references to this Site as required.

### Restrictions

You may not reverse look-up, trace, or seek to trace any information on any other visitor or client, or exploit this Site or the content therein in any way for the purpose of revealing any personal identification or information, other than your own information. You agree not to use any device or routine to interfere or attempt to interfere with the proper working of, or any other person's use of, our Site. You agree that you will not take any action that imposes an unreasonable or disproportionately large load on the infrastructure of our Site or Maine Standard Company's systems or networks, or any connected systems or networks.

By using or accessing this Site, you agree not to disrupt or intercept our electronic information posted on the Site or on any of our servers. You also agree not to attempt to circumvent any security features of our Site, and to abide by all applicable, local, state, federal, and international laws, rules, and regulations.

#### **General Terms**

If a court of competent jurisdiction finds that any provision of these Terms and Conditions is invalid or unenforceable, you agree that the other provisions of these Terms and Conditions will remain in full force and effect. This Site was created and is operated under the laws of the State of Maine. The laws of the State of Maine and the federal laws of the United States will exclusively govern, without giving effect to any conflicts of laws principles. You agree that the only proper venue for any dispute will be the state courts of the State of Maine or the United States District Court for the District of Maine, and you consent and submit to the personal jurisdiction of those courts for the purposes of litigating any dispute between us or relating in any way to this Site or the Site Content. You agree that, regardless of any applicable law to the contrary, you cannot file a claim or cause of action arising out of or in any way related to this Site, the Site Content, or these Terms and Conditions more than one (1) year after such claim or cause of action arose. You agree to defend, indemnify, and hold harmless CBITD and its licensors and licensees from all losses, expenses, and damages (including, without limitation, reasonable attorney fees) resulting from or relating to any information that you provide or your violation of these Terms and Conditions. No extension of time, or inaction for enforcement of these Terms and Conditions by CBITD shall constitute a waiver of or, whether by estoppel or otherwise, limit any of the existing or future rights of CBITD in terms hereof, unless CBITD has signed a written document expressly waiving or limiting such rights. We retain the right to cede, assign, and delegate all or any of the rights and obligations held by CBITD under these Terms and Conditions, to any third party.

#### **Contact Us**

We offer several different ways for you to reach us if you have any questions, comments, or concerns related to this policy:

Email:	info@cascobaylines.com
--------	------------------------

Phone: (207) 774-7871

US Mail: Casco Bay Island Transit District P.O. Box 4656 Portland, ME 04112-4656

© Casco Bay Island Transit District, 2016 All Rights Reserved.