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CASCO BAY LINES ENEWSLETTER



September 2020

Greetings!

It's hard to believe we're welcoming September with its cooler nights and shorter days. Our revised fall schedule began on August 29th and can be [viewed here on our website](#). Changes to our operations also remain in place in order to help keep our customers and crew safe. To remain up-to-date on requirements, we recommend that passengers routinely review the [operational updates listed on our website](#) before traveling with us. Please reach out to us with any questions or concerns. And enjoy the upcoming long weekend!

Birthdays



Patrick Nixon
September 1

William Wanzer
September 1

Samuel Dykes
September 6

Roki Horr
September 13

Nicholas Quintana
September 13

Devin Kelly
September 18

Shawn Loring
September 24

Fall Schedule Now in Place

This is a reminder that the Fall 2020 sailing schedule went into effect on August 29. As a result of the ongoing COVID-19 pandemic, the need continues for CBITD to operate under a revised regular service schedule. The [schedule can be viewed here](#). More details about our operations during COVID-19 [can be viewed here](#).

Meet the Crew: Nick Bishop

Nick Bishop joined Casco Bay Lines as our new Port Engineer in March of this year. While the month looked nothing like what we all expected it would, the boats did not stop running and Nick jumped right in, rolled up his sleeves and got to work. An official welcome is long overdue and we couldn't be more excited to introduce you to Nick and to share a bit more about his role on our crew! [Check out our latest blog post here](#) to learn more and please join us in giving him a big, socially distant, "hello" and "welcome to the Casco Bay Lines family!"

Ambassadors on Board

As many of you know, due to COVID-19, we have taken several steps to [update our operations](#) in order to protect the health of our customers, employees and communities, and to allow for continued service throughout the pandemic. If you have recently ridden with us, you will have noticed this includes the addition

Anniversaries

(years of full-time)

employment)



Samuel Dykes
9 years
9/06/2011

Devin Kelly
3 years
9/16/2017

of a Casco Bay Lines "Ambassador" in the terminal and on select runs. This Ambassador is present to assist in informing all passengers of the need to comply with State orders related to the use of cloth face coverings at all times and the need to maintain at least six feet of physical distance from others whenever possible including while boarding, debarking, retrieving freight at the docks and while underway on the vessel.

Automated announcements have also been implemented on several of the vessels and in the terminal. We appreciate your ongoing support of our team as we work through this together. While the summer is coming to an end, we plan to continue utilizing this "Ambassador" role into the fall season.

Thank You!

A handwritten signature in red ink that reads "Caitlin Dildart".

Director of Sales & Marketing

