

# CASCO BAY LINES ENEWSLETTER



May 2023

## Greetings!

As the seasons change, we are gearing up for what is historically our busiest time here at CBL. While there is no holiday schedule for Memorial Day Weekend, beginning on May 26, we encourage Peaks Island residents to utilize the Peaks Island Residential Boarding Pass Program. We're now accepting applications! See below for more information.

For freight shipments over Memorial Day Weekend, we will give priority to groceries, personal items and island store/restaurant items. Freight such as building supplies, furniture and appliances will be shipped based on availability and may have to wait until after the holiday. If you have any freight questions please call the freight department at 207-774-7871 x116.

Lastly, Casco Bay Lines is actively hiring for seasonal Ticket Agents, Freight Agents and Deckhands looking to spend the summer working on Casco Bay! If you or someone you know is interested in applying, please [visit our website](#).

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## REMINDER: Freight Policies & Procedures

As we approach the busy season we would like to remind passengers of the following freight policies and procedures:

- It is the responsibility of the customer to ensure all items are packed securely for shipment
- Groceries and personal freight (luggage and small household items) will be shipped on most trips. Groceries and personal freight must be unloaded and checked in no later than 30 minutes before departure
- Commercial freight, including lumber, appliances, furniture and other similar items must be checked in at least one hour prior to departure and will be shipped on a space available basis
  - This type of freight will typically be shipped to all islands (except Peaks Island) on the 8AM and 12PM departures from Portland
- Commercial (lumber, appliances, furniture, etc) deliveries will be accepted from 6:30 AM through 1:30 PM daily. Any other times must be pre-arranged through the freight department
- No gasoline may be transported aboard any vessel

For more detailed information, please visit our [website](#).

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## Important Information Related to Deliveries

### Birthdays



Rob Hannigan  
May 5th

Nathan Contant  
May 10th

Adam Healy  
May 15th

Thomas Petsinger  
May 12th

### Anniversaries



Jeffrey Nordstrom

For customers that order through Instacart, Shipt, Hannaford To Go, 2 Dine In, Car Hop, and more:

- In order to accept delivery, CBL requires First Name, Last Name and Island (orders without these details will be refused)
- Items from these vendors are typically not packaged appropriately for shipping and CBL staff will not package the items or be responsible for damage to items in shipping
- Customers wishing to receive deliveries from these vendors must have a credit card on file with the freight department in order to cover the freight charge
- Please note this does not include groceries delivered from the Hannaford Marginal Way on Tuesday or from Whole Foods through their provisions department as these orders are packaged adequately and come with a list of names and islands

If we continue have issues with these delivery services, we may discontinue accepting these order all together. We appreciate your cooperation.

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## Application Now Available for 2023 Peaks Residential Boarding Pass

Casco Bay Lines is now accepting applications for the 2023 Peaks Island Residential Boarding Pass program. Applications for those wishing to renew their 2021 or 2022 pass or for new passholders are both available [here on our website](#). The \$10 pass will be valid beginning on May 26, 2023. It does not serve as fare for the trip, which must be purchased separately. Additional program information is available [here on our website](#).

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## Annual Garage Cleaning Scheduled for May 19

We've been notified by MHR Management that the annual garage spring cleaning has been scheduled for the weekend beginning Friday, May 19. This will require all Casco Bay Parking Garage customers to vacate the garage from 8:00 PM Friday, May 19 through 5:00 PM Sunday, May 21. Please contact them directly with any questions at [customerservice@mhrmanagement.com](mailto:customerservice@mhrmanagement.com).

37 years  
5/7/1986

Nathan Contant  
16 years  
5/5/2007

Nathan Mills  
25 years  
5/16/1998

Gretchen Frank  
26 years  
5/16/1997

Shawn Loring  
31 years  
5/18/1992

Andrew Gildart  
23 years  
5/20/2000

William Wanzer  
33 years  
5/22/1990

Cooper Collins  
6 years  
5/22/2017

