CASCO BAY LINES ENEWSLETTER

February 2022

Greetings!

Happy February! The groundhog may have seen his shadow, but we're still preparing for the summer season and counting down the days. This includes our routine dry dock vessel maintenance. We're sharing an update below as the Maquoit II will soon head to the shipyard for her biannual checkup. We also continue to navigate operational challenges related to COVID. With changes to the schedule possible, please be sure you sign up for our text alerts to receive any service updates. As a reminder, please review COVID information here on our website prior to traveling with us. Thank you!

Maquoit II Scheduled for Dry Dock

The Maquoit II will be out of service for a routine dry dock and Coast Guard hull inspection beginning in late February. Depending on weather, it is anticipated the work should take approximately 8 weeks.

Utilizing the crane on the Wabanaki, there should be minimal impact to Downbay freight service. However, if you have a large delivery (pallet, lift of lumber, etc), please call the Freight Department ahead of time at (207) 774-7871 x116.

President's Day Schedule

Monday, February 21st, is Washington's Birthday/President's Day and we will be running a regular schedule to all islands with no modifications.

New Freight System

We had a successful launch of our new freight system this past week. While the new system replaces our previous outdated system, and provides significant benefits for the crew, the update has little to no impact on freight customers.

Please note, if you have a credit card on file, compliance and security laws prevented us from transferring credit card data, and we will need to get that information again (only once). We will begin calling customers to get this updated or you can simply stop by the Freight window next time you are at the

Birthdays



Nick Bishop February 11

Michael Bryand February 24

Nick Mavodones February 24 Terminal. We'll also be collecting email addresses as we now have the ability to email bills of lading.

Downbay Vehicle Reservations - Updated Phone Number

Casco Bay Lines transports cars and light pickup trucks to Great Diamond, Long Island, Chebeague Island, and Cliff Island aboard the Maquoit II. This is not a regularly scheduled service; reservations are required and are taken on a first-come, first-served basis. Moving forward, customers can call 207-770-7313, fill out the <u>form on our website</u> or email <u>downbaycars@cascobaylines.com</u> to request a reservation.





