

# CASCO BAY LINES ENEWSLETTER



January 2022

## Greetings!

Happy New Year! We're welcoming 2022 and looking forward to what the year will bring. Our latest blog post reflects on CBL's milestone moments from last year - [check it out!](#) With snowy weather here in force, and ongoing operational challenges related to COVID, please be sure to [sign up for our text alerts](#) to ensure you receive any service updates. As a reminder, we continue to ask all passengers to review COVID information [here on our website](#) prior to traveling with us. Stay safe and warm!

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## Casco Bay Lines COVID Update

As businesses and transit operators across the region are grappling with the impact of the recent wave of the COVID pandemic, CBL continues to operate while prioritizing the health and safety of our customers, employees and communities. While no schedule reductions are planned at this time, we are experiencing short-term staffing shortages as a result of COVID. We expect this will continue, and potentially increase, over the next few weeks.

During a meeting of the Board of Directors on January 13, the Board voted unanimously to, once again, delegate temporary authority to the General Manager and the President of the Board to manage operational challenges presented by COVID. The resolution delegates this emergency authority until the next Board meeting, scheduled for January 27.

As we have shared throughout the pandemic, we encourage customers to be aware that operational changes, including one-time or recurring reductions in service, may still occur as a result of the pandemic. Any such changes will be communicated on our website, via this enewsletter and sent through our text alert system.

We strongly encourage all riders to subscribe to our text alerts to receive any schedule updates in real-time. To subscribe, text CBLAlerts to 41411 or visit [this page on our website](#). Finally, we continue to encourage you to review our COVID-19 information here on our website prior to traveling with us.

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## Terminal Renovation Update

## Anniversaries



Steven Ewing  
8 Years  
January 14, 2014

Hank Berg  
12 Years  
January 18, 2010

We are pleased with the continued progress being made on Phase II/Phase III of the Terminal Renovation Project. A detailed update is available [here on our website](#). Please continue to direct any questions or feedback related to the project to [terminalrenovationproject@cascobaylines.com](mailto:terminalrenovationproject@cascobaylines.com).

