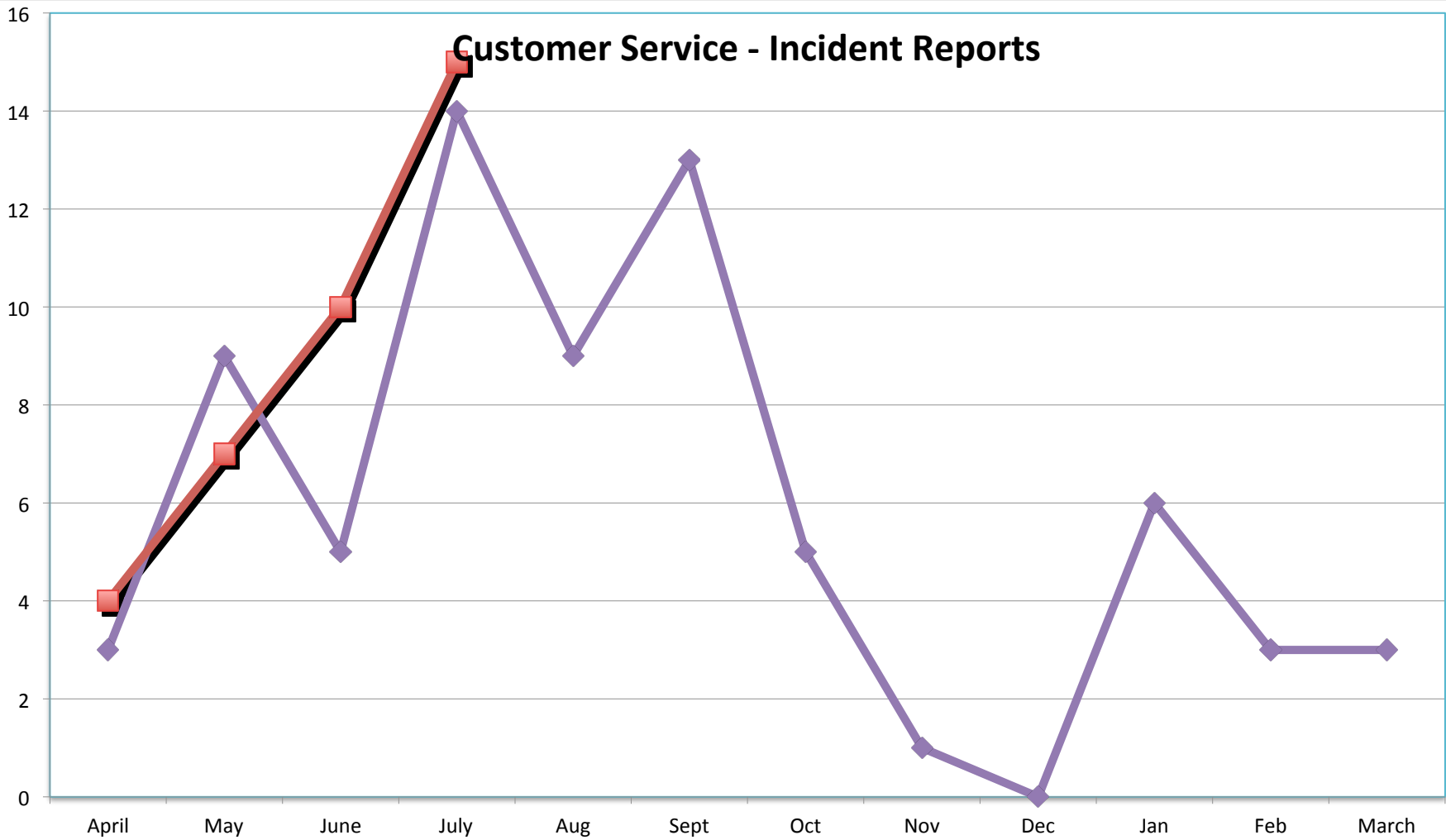
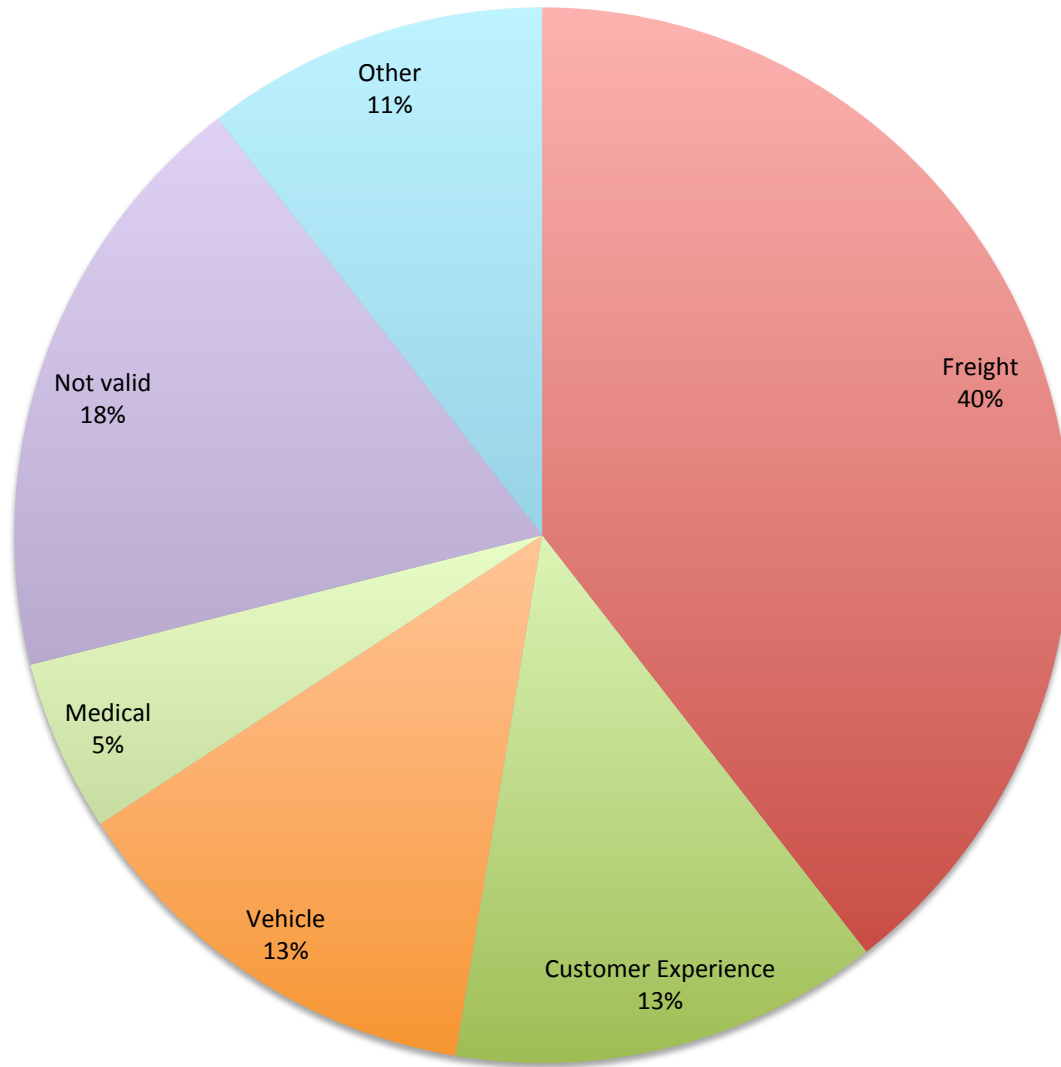


Customer Service - Incident Reports

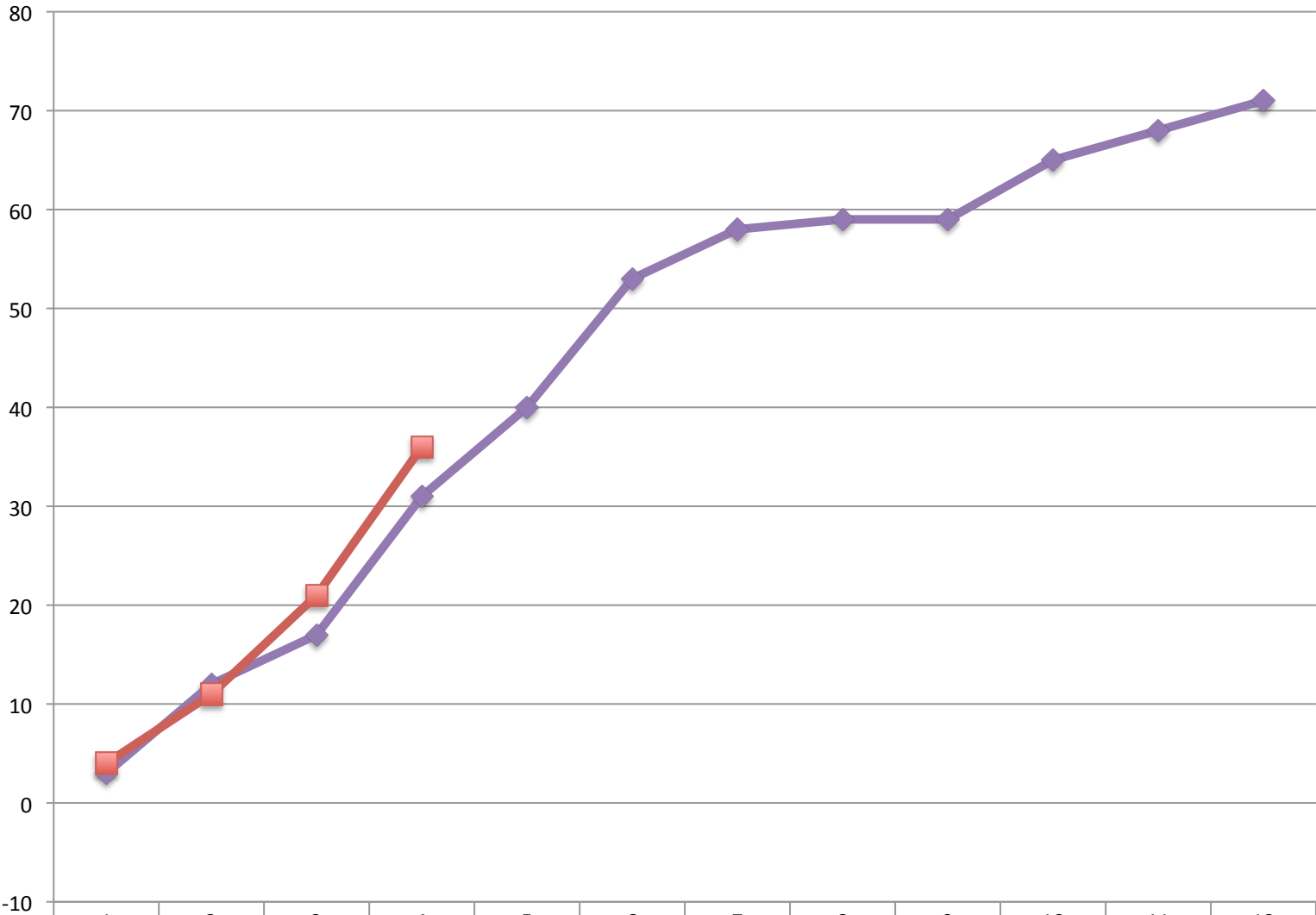


FY2016 FY2017

Incident Type - FY2015



Customer Service - Incident Reports Cumulative



	1	2	3	4	5	6	7	8	9	10	11	12
FY2016	3	12	17	31	40	53	58	59	59	65	68	71
FY2017	4	11	21	36								
Diff 17 vs 16	1	-1	4	5								
% Diff 17 vs 16	33.3%	-8.3%	23.5%	16.1%								

