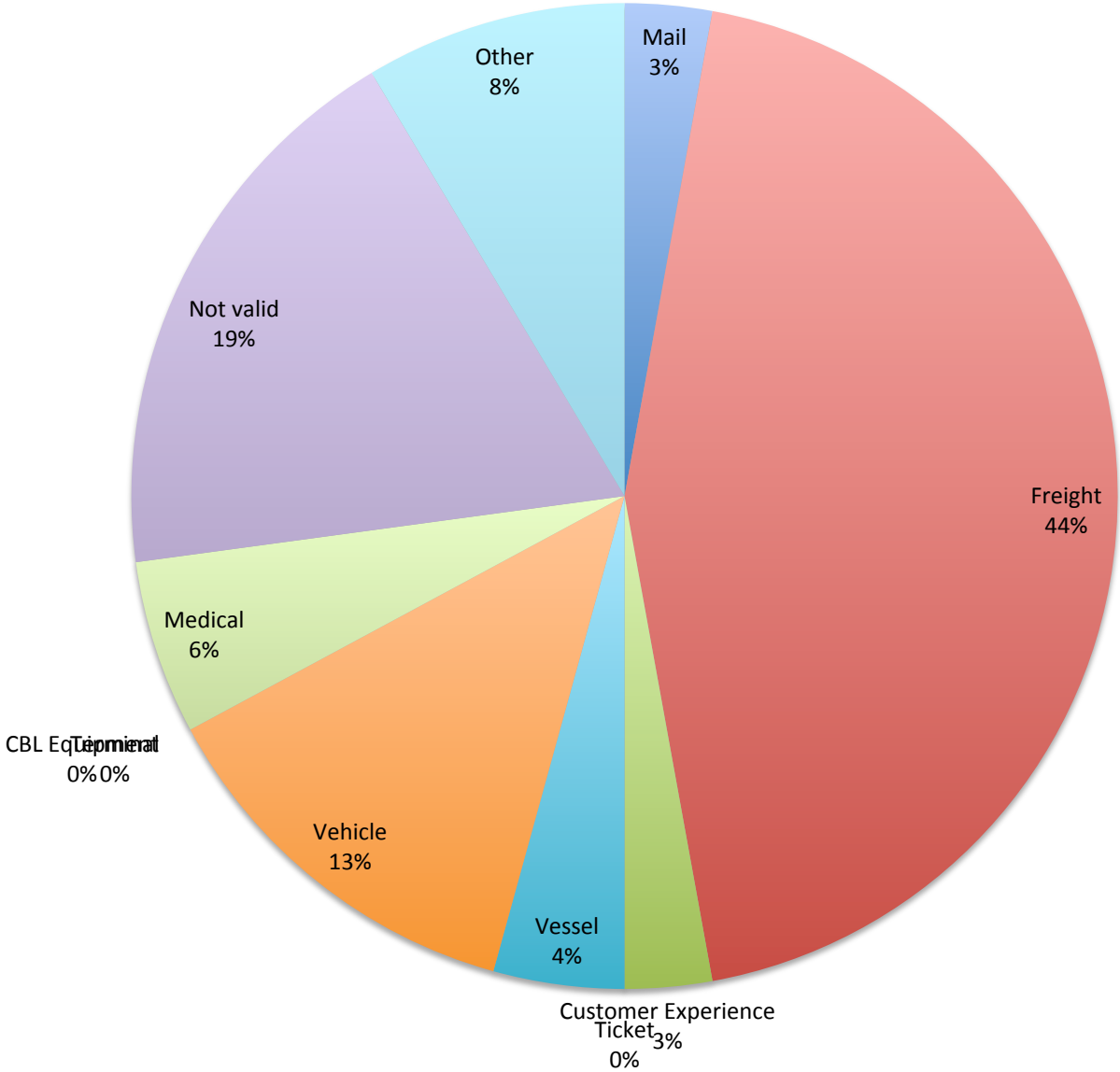


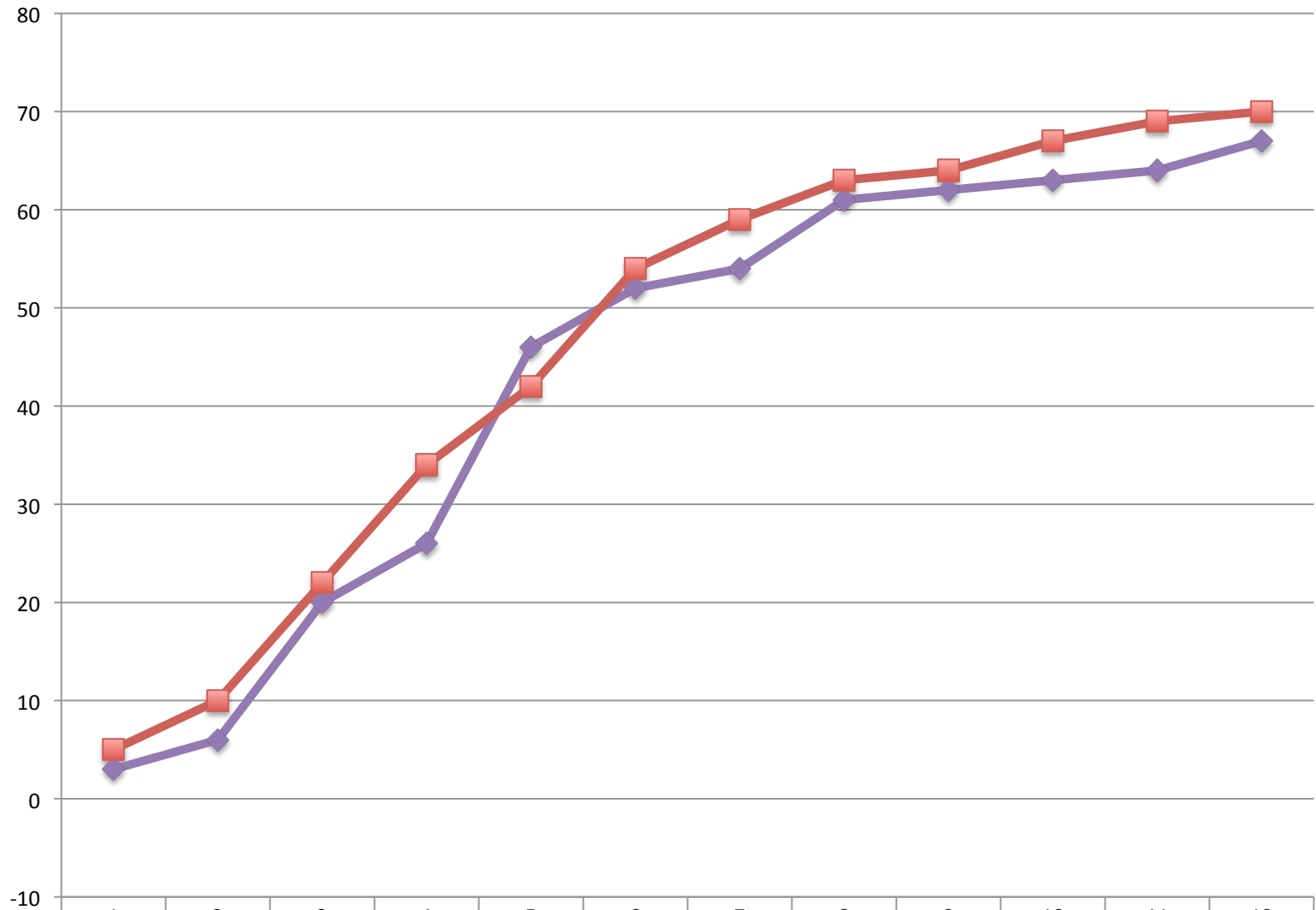
Customer Service - Incident Reports



Incident Type - Current FY to Date



Customer Service - Incident Reports Cumulative



	1	2	3	4	5	6	7	8	9	10	11	12
FY2014	3	6	20	26	46	52	54	61	62	63	64	67
FY2015	5	10	22	34	42	54	59	63	64	67	69	70
Diff 15 vs 14	2	4	2	8	-4	2	5	2	2	4	5	3
% Diff 15 vs 14	66.7%	66.7%	10.0%	30.8%	-8.7%	3.8%	9.3%	3.3%	3.2%	6.3%	7.8%	4.5%

