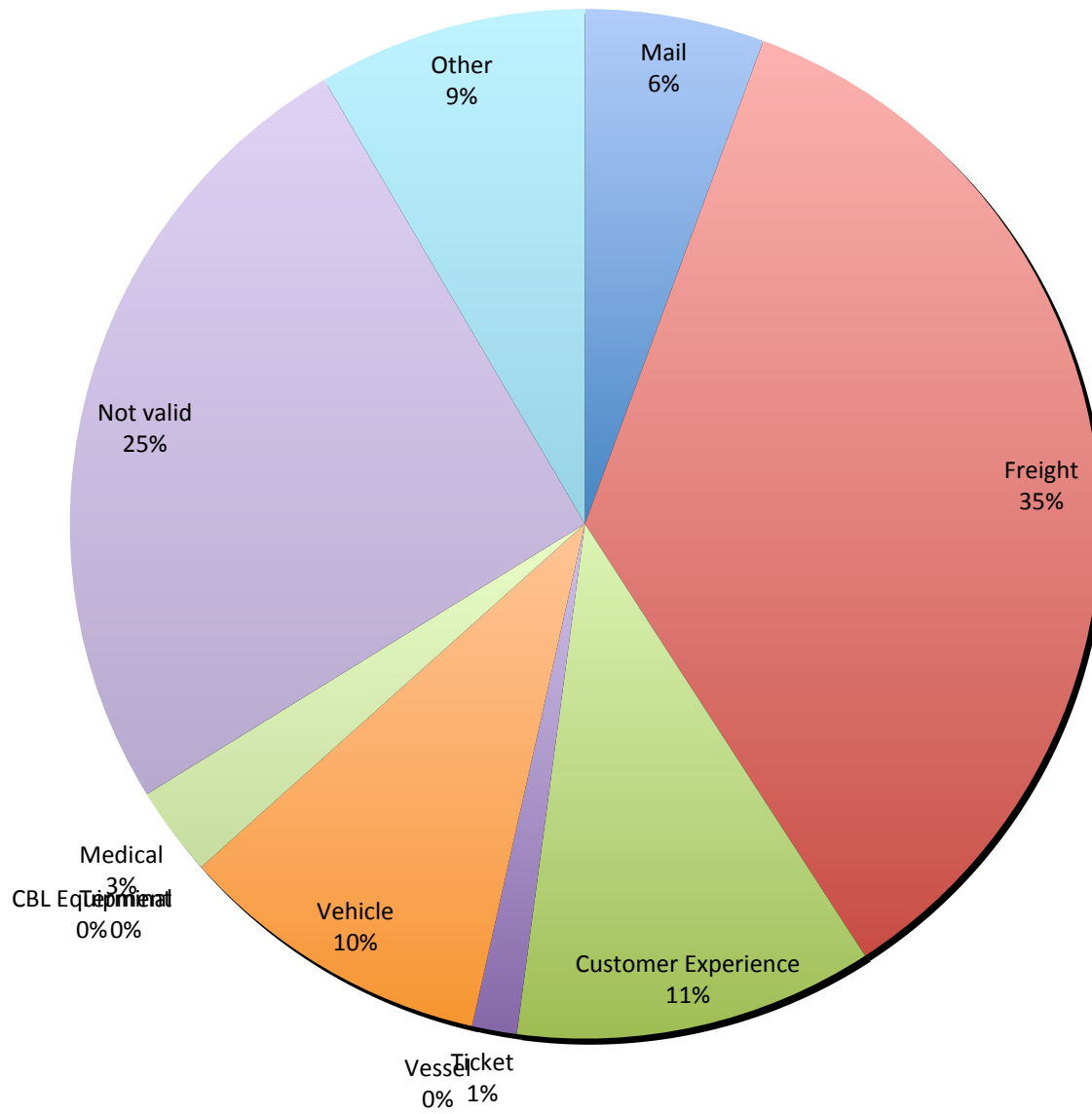
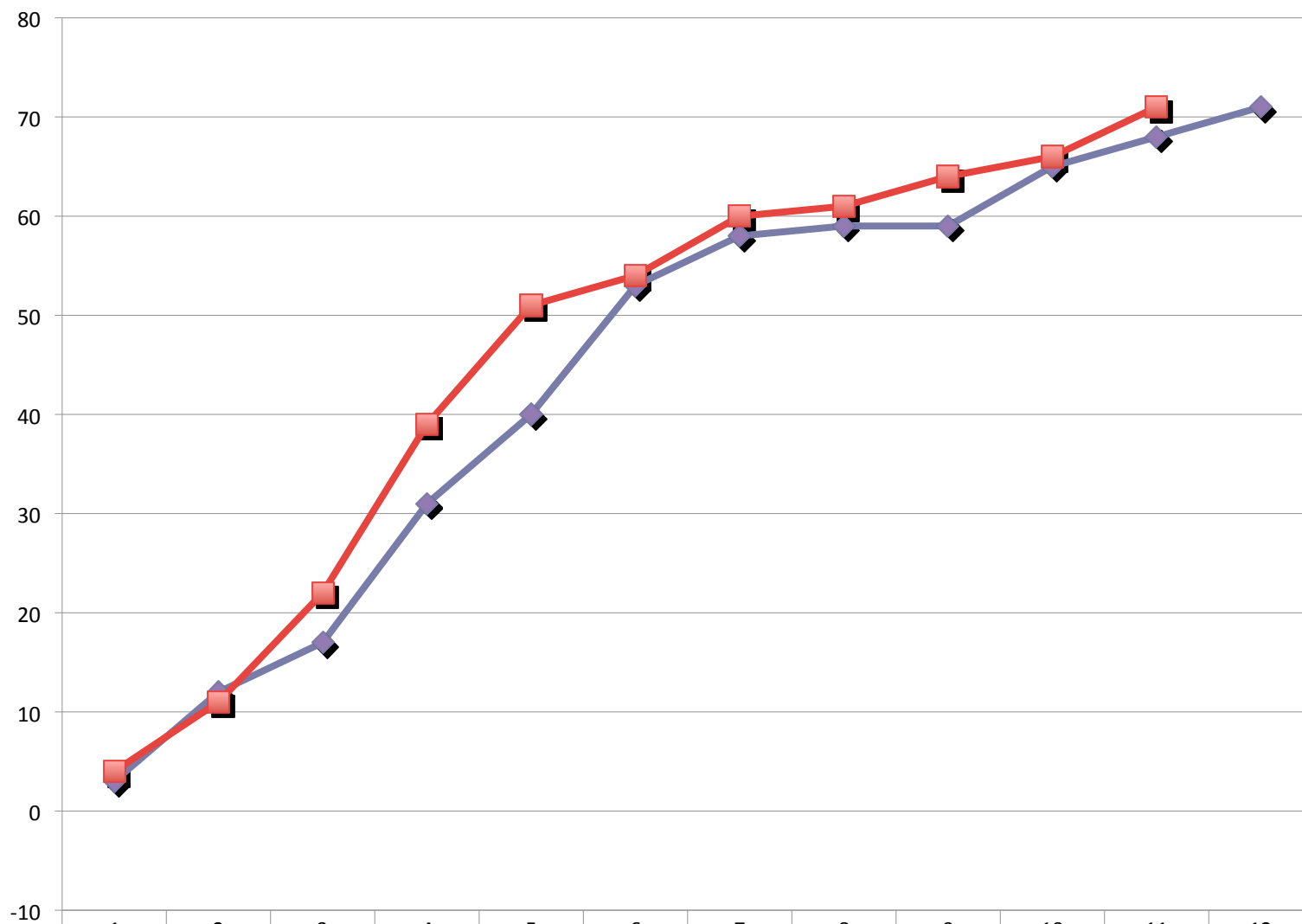


## Incident Type - FY2017 Year to Date



## Customer Service - Incident Reports Cumulative



	1	2	3	4	5	6	7	8	9	10	11	12
FY2016	3	12	17	31	40	53	58	59	59	65	68	71
FY2017	4	11	22	39	51	54	60	61	64	66	71	
Diff 17 vs 16	1	-1	5	8	11	1	2	2	5	1	3	
% Diff 17 vs 16	33.3%	-8.3%	29.4%	25.8%	27.5%	1.9%	3.4%	3.4%	8.5%	1.5%	4.4%	



